

Client Satisfaction Survey

Yes

No

1. Were the firm's staff members friendly and prompt in assisting you with your needs?

Comments:

2. Was your attorney attentive to your needs?

Comments:

3. Were phone calls to the attorney and staff returned promptly?

Comments:

4. Did the attorney and staff keep you informed on the progress of your case?

Comments:

5. Did the attorney and staff explain legal issues clearly so that you could make informed decisions?

Comments:

6. Did the service at our firm exceed your expectations?

Comments:

7. Would you recommend the firm's services to others?

Comments: